

Ridgeview At a Glance

Ridgeview is an independent, nonprofit, regional health care system serving the southwest metro region of the Twin Cities and beyond. Its network includes three hospitals—located in Waconia, Arlington and Le Sueur—a multitude of primary and specialty care clinics, emergency services and specialty programs, a nursing home, independent living apartments and Two Twelve Medical Center in Chaska—a freestanding 24/7 emergency and urgent care facility with multispecialty clinics and services.

Ridgeview serves a population of more than 300,000 people, primarily from its service area of Carver, Sibley, southern Wright, western Hennepin, eastern McLeod, Le Sueur and Scott counties. Ridgeview is one of the largest employers in Carver County, with 2,200 employees and nearly 400 volunteers supporting the organization.

The hospitals, associated clinics and physicians have a well-earned reputation for clinical excellence and extraordinary service. Patients say the Ridgeview experience is distinctly different from what they encounter at other health facilities.

RIDGEVIEW CLINICS

Ridgeview's growing network includes multiple primary and specialty care clinics, including family and internal medicine, audiology, bariatrics, dermatology, endocrinology, gastroenterology, neurology, obstetrics and gynecology, otolaryngology, palliative care, podiatry, pulmonology, rheumatology, spine and pain services, wound and hyperbaric healing care, and more.

Ridgeview Arlington Clinic
601 W. Chandler Street
507-964-2271

Ridgeview Gaylord Clinic
660 3rd Street
507-237-5523

Ridgeview Belle Plaine Clinic
165 Commerce Drive W.
952-777-5661

Ridgeview Henderson Clinic
505 Main Street
507-248-3433

Ridgeview Chanhassen Clinic
7907 Powers Boulevard
952-934-0570

Ridgeview Howard Lake Clinic
900 Sixth Street
952-442-7805

Ridgeview Chaska Clinic
Two Twelve Medical Center
111 Hundertmark Road, Suite 115N
952-856-4001

Ridgeview LeSueur Clinic - Opened Nov. 2018
625 S. 4th Street, Suite A
507-593-5920

Ridgeview Delano Clinic
916 Saint Peter Avenue
952-442-7800

Ridgeview Westonka (Spring Park) Clinic
4695 Shoreline Drive
952-442-7890

Ridgeview Excelsior Clinic
675 Water Street
952-906-7855

Ridgeview Winsted Clinic
551 Fourth Street N.
952-442-3190

Ridgeview Winthrop Clinic
202 S. County Road 33
507-647-5318

Specialty clinics are located in Ridgeview Chaska Clinic at Two Twelve Medical Center and Ridgeview Professional Building in Waconia.

For a complete list of Ridgeview services and programs, visit www.ridgeviewmedical.org/services.



2018 HIGHLIGHTS

- Ridgeview was named a Healthgrades 2018 Outstanding Patient Experience Award™ recipient and is among the top 5% in the nation for delivering a positive experience for patients during their hospital stay.
- In October, Ridgeview broke ground on the new Norman and Ann Hoffman Emergency Center on its Waconia campus. The 23,000-square foot remodel and ED expansion project will provide lifesaving procedures and care for the thousands of patients and families who use Ridgeview's emergency services each year.
- The new Ridgeview Le Sueur Clinic opened on the Ridgeview Le Sueur Medical Center campus, offering primary care for acute illnesses, injuries and preventive care.
- The construction and renovation project at Ridgeview Sibley Medical Center in Arlington, Minn. continued to progress with expected completion the summer of 2019.
- Ridgeview's medical staff grew to 650 credentialed providers representing 40 general and specialty areas.
- Ridgeview eCare expanded to include online care and prescriptions for 20 common conditions (www.ridgeviewecare.org).
- Ridgeview donated two ambulances to White Earth ambulance service and purchased 12 new ambulances to be used throughout Ridgeview's seven-county ambulance service area.
- In May, Ridgeview began offering spine and pain services to manage patients' pain, with the goal to restore and maintain a better quality of life.



A PATIENT'S STORY

Baby Miles was in the right place at the right time.

“Childbirth—in general—is a very exciting process, but there’s also a lot of uncertainty involved.” That’s how Michael Menth recalls the birth of his son, Miles, following a premature and traumatic delivery.

Michael’s wife Miranda experienced a very typical pregnancy for the most part. “She had a completely uncomplicated and healthy pregnancy right up until she didn’t—until it suddenly became high risk,” explained Dr. Rebecca Baudoin, Western OB/GYN, A Division of Ridgeview Clinics.

Miranda’s water broke late one evening and suddenly she was delivering her baby six weeks early. To complicate matters further, the baby was sideways so the decision was made to deliver by C-section.

“They [Ridgeview team] walked me right through it, gave me an epidural and right after, it felt like minutes and he was out. I got to see him briefly and give him a little kiss.” Baby Miles was rushed to Ridgeview’s Neonatal Care Unit (NCU), where he would stay for nearly three weeks.

“Caring for a NCU baby is a little different,” explained Dr. Baudoin. “Because you’re really caring for the whole family, too. Whether you are a first-time mom or whether this is your tenth baby, if that baby was in the NCU, you’ve got some worries.”

Ridgeview’s partnership with Children’s of Minnesota brings expanded care for the most fragile of infants. Children’s provides neonatology services including a neonatal nurse practitioner that’s in the NCU 24/7. Families in Ridgeview’s communities can receive NCU care in Waconia rather than driving downtown to Minneapolis.

Dr. Baudoin said, “Fortunately, Baby Miles was in the right place and got all the amazing care that he needed. It’s a happy ending for everyone.”

[#BabiesMatterHere](#)

QUALITY

Ridgeview continues to be recognized for clinical and organizational excellence. It was the first health care system in Minnesota to achieve ISO 9001 in 2013. ISO 9001 is designed to help organizations improved customer satisfaction, standardize processes, improve and sustain performance.

PATIENT CARE: 2018 HIGHLIGHTS

Ridgeview partnered with more than 600 physicians in more than 40 areas of specialization to provide the following services:

Ambulance Calls	15,037
Births	1,281
Emergency Visits	39,267
Urgent Care Visits	29,801
Home Health Visits	38,728
Inpatient Discharges	8,077
Outpatient Visits	378,216
Ridgeview Clinic (Primary & Specialty) visits	163,294
Surgeries (cases)	6,524

PHILANTHROPY

Like other health care organizations, Ridgeview can only invest a small fraction of its revenue back into new facilities, innovative services and state-of-the-art technology. Ridgeview Foundation helps provide critical funding needed to support important initiatives to advance health care in the southwest metro and beyond. Since it incorporated in 1978, Ridgeview Foundation has funded more than 50 projects with more than \$38 million in donations from community-minded businesses, grateful patients, and caring individuals and families—more than \$19 million of which was donated within the last five years.

Some of its most significant fundraising projects include:

Minneapolis Heart Institute® at Ridgeview Heart Center, Ridgeview Community Chapel, Birthing Center and Neonatal Care Unit, Communications Center and da Vinci® Surgical System. In addition, the Foundation offers health care scholarships, community wellness programs and more.

Among other projects, fundraising initiatives are now under way for the renovation of the Emergency Department on Ridgeview’s Waconia campus. For more information, call 952-442-6010, email foundation@ridgeviewmedical.org or visit www.ridgeviewfoundation.org.

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