

RIDGEVIEW AT A GLANCE

Ridgeview is an independent, nonprofit, regional health care system serving the southwest metro region of the Twin Cities and beyond. Its network includes three hospitals—located in Waconia, Arlington and Le Sueur—a multitude of primary and specialty care clinics, emergency services, urgent care and specialty programs, a nursing home, independent living apartments, and Two Twelve Medical Center in Chaska—a freestanding 24/7 emergency care facility with multispecialty clinics and services.

Ridgeview serves a population of more than 300,000 people, primarily from its service area of Carver, Sibley, southern Wright, western Hennepin, eastern McLeod, Le Sueur and Scott counties. Ridgeview is one of the largest employers in Carver County, with more than 2,200 employees and 300 volunteers supporting the organization.

Recognized for clinical excellence, Ridgeview also has a well-earned reputation for delivering a highly personalized experience to each individual patient in a culture rooted in kindness, compassion and intuition. Patient feedback tells us that we have something special to offer.

#YouMatterHere.

RIDGEVIEW CLINICS

Ridgeview's growing network includes multiple primary and specialty care clinics, including family and internal medicine, audiology, bariatrics, dermatology, endocrinology, gastroenterology, neurology, obstetrics and gynecology, otolaryngology, palliative care, podiatry, pulmonology, rheumatology, spine and pain services, wound and hyperbaric healing care and more.

Arlington

601 W. Chandler Street
507.964.2271

Belle Plaine

165 Commerce Drive W.
952.777.5661

Chanhassen

7907 Powers Boulevard
952.934.0570

Chaska

Two Twelve Medical Center
111 Hundertmark Road, Suite 115N
952.856.4001

Delano

916 Saint Peter Avenue
952.442.7800

Excelsior

675 Water Street
952.906.7855

Gaylord

660 3rd Street
507.237.5523

Henderson

505 Main Street
507.248.3433

Howard Lake

900 Sixth Street
952.442.7805

Le Sueur

625 4th Street, Suite A
507.593.5920

Westonka (Spring Park)

4695 Shoreline Drive
952.442.7890

Winsted

551 Fourth Street N.
952.442.3190

Winthrop

202 S. County Road 33
507.647.5318

Specialty clinic services are located at Ridgeview Arlington Campus, Ridgeview Clinics in Chaska at Two Twelve Medical Center, Ridgeview Le Sueur Campus and the Ridgeview Professional Building in Waconia.



2020 HIGHLIGHTS

- + Ridgeview continued to design its new system-wide Electronic Health Record (EHR)—Epic—which will go live in August 2021. Epic will improve patients' access to health records, and allow doctors and health care professionals to seamlessly exchange health information.
- + Ridgeview's Neonatal Care Unit (NCU) celebrated its 10-year partnership with Children's Minnesota. The Level II NCU means that babies as young as 32 weeks can be cared for on-site at Ridgeview.
- + The Ridgeview Arlington Campus remodel project was completed. This included renovation of the Emergency Department, patient and trauma rooms, nurses' station, waiting area and lab.
- + Ridgeview Ambulance assumed management operations of the City of Gaylord's ambulance service to enhance emergency response in the greater Gaylord community.
- + The Norman and Ann Hoffman Emergency Center \$18.8 million renovation and expansion project was completed, adding 10,000 square feet, an observation unit, new trauma rooms, new technology and more to enhance patient privacy and services.
- + Ridgeview introduced a new naming strategy and visual identity to reflect its position as a comprehensive regional health care system.
- + Ridgeview received a 53-foot trailer from Carver County in November 2020 to use as for mobile testing, vaccinating and emergency response activities.
- + Ridgeview joined health care providers throughout the country to begin administering COVID-19 vaccines.

'I AM FOREVER GRATEFUL FOR DR. SIPPRELL'S CARE'

Julie Christensen is thankful she decided to go to Ridgeview's Emergency Department in Waconia in September 2019—and she is grateful to Kevin Sipprell, MD, Emergency Physicians & Consultants, PA., for saving her life.

"That day, I was having an episode with heart palpitations and extremely high blood pressure, reading around 235/110," Julie said. "I had been having these episodes consistently over the previous year and randomly over the 20 years prior, always progressively getting worse."

"After years of seeing numerous doctors and having countless tests, I was feeling helpless. No one could figure out what was wrong," she said. "Thankfully, I ended up in Dr. Sipprell's care. He took the time to really listen to my story and think outside the box."

After several tests, Dr. Sipprell diagnosed Julie with a pheochromocytoma—a very rare tumor of the adrenal gland. Julie's condition was life-threatening and required surgery—which was planned to happen at Mayo Clinic in Rochester, Minn.

But first, Julie decided to delay her surgery just by a short time so she could attend her daughter Leah's wedding. "It was an extraordinary day that I'll never forget," Julie said.

A few days after her daughter was married, Julie had surgery at Mayo. Immediately following the procedure, her blood pressure returned to normal and—just more than a year later—she has fully regained her health.

"I am forever grateful for Dr. Sipprell's care—he saved my life."



PATIENT CARE: 2020 HIGHLIGHTS

Ridgeview's medical staff grew to more than 700 credentialed providers representing 45 general and specialty areas to provide the following services:

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| Ambulance Calls | 16,831 |
| Births | 1,208 |
| Emergency Visits | 31,406 |
| Urgent Care Visits | 24,095 |
| Home Health Visits | 45,993 |
| Inpatient Discharges | 7,232 |
| Outpatient Visits | 361,430 |
| Ridgeview Clinic (Primary & Specialty) Visits | 145,609 |
| Surgeries (cases) | 5,398 |

PHILANTHROPY

Ridgeview Foundation helps provide critical funding needed to support important initiatives to advance health care in the southwest metro and beyond. Since it incorporated in 1978, Ridgeview Foundation has funded more than 55 projects with more than \$50 million in donations from community-minded businesses, grateful patients, and caring individuals and families.

For more information about current fundraising initiatives, call 952.442.6010, or visit RidgeviewFoundation.org.

QUALITY

Ridgeview continues to be recognized for clinical and organizational excellence:

- ➕ Ridgeview Clinics were recognized as a high performer in the 2019 Minnesota Community Measurement's (MNCM)* annual Health Care Quality Report for above average performance on more than half of the chronic condition measures for which it was eligible. Ridgeview was one of only 12 health care systems in the state to earn this recognition.

* Independent Health Care Reporting Agency



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- Follow us on Twitter at [RidgeviewMed](https://twitter.com/RidgeviewMed)
- "Like" us on Instagram
- www.linkedin.com/company/ridgeview



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