RIDGEVIEW

Statement of Nondiscrimination

Ridgeview complies with applicable Federal and State civil rights laws and does not discriminate on the basis of race, color, creed, religion, national origin (including limited English proficiency and primary language), age, disability, sex (includes, but is not limited to, sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity; and sex stereotypes), familial status, marital status, genetic information, military or veteran status, membership or activity in a local human rights commission, socioeconomic status, or status with regard to public assistance against patients in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, visitors, or employees.

Ridgeview provides free and timely:

+ Reasonable modifications for individuals with disabilities, and appropriate auxiliary aids and services to communicate effectively with us, such as:
    - Qualified sign language interpreters
    - Information in other formats (written, large print, audio, accessible electronic formats, other languages)
+ Language services to individuals whose primary language is not English, which may include:
    - Qualified interpreters
    - Information in other languages

If you need these services, ask a member of your care team.

FOR LANGUAGE OR COMMUNICATION HELP:

Call 1.833.509.4047 if you need language assistance to speak with your provider.

Persons with hearing or speech disabilities may contact us via their preferred Telecommunication Relay Service or 7.1.1 and request to be connected to Ridgeview at 952.442.2191.

If you have questions or believe that Ridgeview has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, you can file a grievance in person, by mail or fax.

Ridgeview
Compliance Office – Section 1557 Coordinator
500 S. Maple St.
Waconia, MN 55387
Phone: 952.442.2191
Fax: 952.442.6543

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available online - https://www.hhs.gov/ocr/complaints/index.html.

This notice is available on Ridgeview's website at www.ridgeviewmedical.org/nondiscrimination-notice/.

NOTICE OF AVAILABILITY OF LANGUAGE ASSISTANCE SERVICES AND AUXILIARY AIDS AND SERVICES

English	ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-833-509-4047 (TTY: 7-1-1) or speak to your provider.
Arabic العربية	تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم 1-833-509-4047 (TTY: 7-1-1) أو تحدث إلى مقدم الخدمة.
Chinese (Simplified) 中文	注意：如果您说[中文]，我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务，以无障碍格式提供信息。致电 1-833-509-4047（文本电话: 7-1-1）或咨询您的服务提供商。
Chinese (Traditional) 中文	注意：如果您說[中文]，我們可以為您提供免費語言協助服務。也可以免費提供適當的輔助工具與服務，以無障礙格式提供資訊。請致電 1-833-509-4047（TTY：7-1-1）或與您的提供者討論。
French Français	ATTENTION : Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-833-509-4047 (TTY: 7-1-1) ou parlez à votre fournisseur.
Haitian Creole Kreyòl Ayisyen	ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd aladispozisyon w gratis pou lang ou pale a. Èd ak sèvis siplemantè apwopriye pou bay enfòmasyon nan fòma aksesib yo disponib gratis tou. Rele nan 1-833-509-4047 (TTY: 7-1-1) oswa pale avèk founisè w la.
Hindi हिंदी	ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 1-833-509-4047 (TTY: 7-1-1) पर कॉल करें या अपने प्रदाता से बात करें।
Hmong	CEEB TOOM: Yog koj hais lus, muaj kev pab cuam txhais lus pub dawb rau koj. Muaj kev pab hnov lus thiab kev pab cuam kom muab ntaub ntawv yam uas yooj yim rau koj txuas nrog los kuj pub dawb rau koj thiab. Hu mus rau 1-833-509-4047 (TTY: 7-1-1) lossis nrog koj tus kws kho mob tham.
Korean 한국어	주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1-833-509-4047 (TTY: 7-1-1)번으로 전화하거나 서비스 제공업체에 문의하십시오.
Laos ລາວ	ເຊີນຊາບ: ຖ້າທ່ານເວົ້າພາສາ ລາວ, ຈະມີບໍລິການຊ່ວຍດ້ານພາສາແບບບໍ່ເສຍຄ່າໃຫ້ທ່ານ. ມີເຄື່ອງຊ່ວຍ ແລະ ການບໍລິການແບບບໍ່ເສຍຄ່າທີ່ເໝາະສົມເພື່ອໃຫ້ຂໍ້ມູນໃນຮູບແບບທີ່ສາມາດເຂົ້າເຖິງໄດ້. ໂທຫາເບີ 1-833-509-4047 (TTY: 7-1-1) ຫຼື ລົມກັບຜູ້ໃຫ້ບໍລິການຂອງທ່ານ.
Portuguese (Brazilian) Português do Brasil	ATENÇÃO: Se você fala Português do Brasil, serviços gratuitos de assistência linguística estão disponíveis para você. Auxílios e serviços auxiliares apropriados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Ligue para 1-833-509-4047 (TTY: 7-1-1) ou fale com seu provedor.
Russian РУССКИЙ	ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-833-509-4047 (TTY: 7-1-1) или обратитесь к своему поставщику услуг.
Somali Soomaali	FIIRO GAAR AH: Haddaad ku hadasho Soomaali, adeegyo kaalmada luuqadda ah oo bilaash ah ayaad heli kartaa. Qalab caawinaad iyo adeegyo oo habboon si loogu bixiyo macluumaadka qaabab la adeegsan karo ayaa sidoo kale bilaa lacag heli karaa. Wac 1-833-509-4047 (TTY: 7-1-1) ama la hadal bixiyahaaga.
Spanish Español	ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-833-509-4047 (TTY: 7-1-1) o hable con su proveedor.
Swahili Kiswahili	MAKINIKA: Ikiwa wewe huzungumza Kiswahili, msaada na huduma za lugha bila malipo unapatikana kwako. Vifaa vya usaidizi vinavyofaa na huduma bila malipo ili kutoa taarifa katika mifumo inayofikiwa pia inapatikana bila malipo. Piga simu 1-833-509-4047 (TTY: 7-1-1) au zungumza na mtoa huduma wako.
Vietnamese Việt	LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-833-509-4047 (Người khuyết tật: 7-1-1) hoặc trao đổi với người cung cấp dịch vụ của bạn.