

Healthy Communities • *Improve the health and the well-being of all we serve, while delivering our 'You Matter Here' brand promise.*

Financial Strength • *Sustain Ridgeview's independence and ability to reinvest in the future.*

Organizational Excellence • *Advance Ridgeview as a system of excellence through continuous improvement of people, performance and service delivery.*

2025 CHNA Priority Needs

Strategies

Initiatives



Preventive Services, Clinical Care and Disease Management
Access to Care

Enhance our regional presence by integrating hospitals, clinics and community partners into a coordinated system of care that improves access, efficiency and outcomes.

Drive patient loyalty by delivering on our 'You Matter Here' brand promise, ensuring every patient experiences compassionate, high-quality care that keeps them choosing Ridgeview for their health care needs.

Improve access to primary, specialty providers, services, locations, programs and virtual care services.

Enhance collaboration through strengthening communication and alignment for oncology services.

Elevate discharge planning and transitions of care to improve clinical outcomes and reduce readmissions.

Realign value-based strategy governance to drive outcomes in chronic care management, care utilization, referral patterns and diagnostic accuracy across the system.

Leverage MyChart and Epic-based communication tools to answer patients' access to care questions.



Access to Care

Strengthen rural health services to ensure all communities in our service area have access to essential, high-quality care close to home.

Align local services offerings with evolving community needs, while leveraging innovative delivery models to expand access to services locally.

Continue to offer free community outreach (screenings, education).

Continue to support transportation services in our communities.



Mental and Behavioral Health

Improve the well-being of the communities we serve.

Continue to partner with Allina Health to ensure access to programs and services to meet varying mental health needs of adolescents and adults.