

RIDGEVIEW AT A GLANCE

Ridgeview is an independent, nonprofit, regional health care system serving the southwest metro region of the Twin Cities. Its network includes four hospital campuses—located in Arlington, Chaska, Le Sueur and Waconia—a multitude of primary and specialty care clinics, emergency services and specialty programs, Ridgeview Community Network (an accountable care organization), a nursing home, independent living apartments, home health and home medical equipment services, and more.

Ridgeview serves a population of more than 350,000 people, primarily from its service area of Carver, Sibley, southern Wright, western Hennepin, eastern McLeod, Le Sueur and Scott counties. Ridgeview is one of the largest employers in Carver County, with nearly 2,300 employees and numerous volunteers supporting the organization.

Recognized for clinical excellence, Ridgeview also has a well-earned reputation for delivering a highly personalized experience to each individual patient in a culture rooted in kindness, compassion and intuition.

#YouMatterHere

RIDGEVIEW CLINICS

Ridgeview's growing network includes multiple primary and specialty care clinics, including family and internal medicine, audiology, bariatrics, dermatology, endocrinology, gastroenterology, neurology, obstetrics and gynecology, otolaryngology, palliative care, podiatry, pulmonology, rheumatology, spine and pain services, wound and hyperbaric healing care and more.

ARLINGTON

601 W. Chandler Street
507.964.2271

BELLE PLAINE

165 Commerce Drive W.
952.777.5661

CHANHASSEN

7907 Powers Boulevard
952.934.0570

CHASKA

Two Twelve Medical Center
111 Hundertmark Road, Suite 115N
952.856.4001

DELANO

916 Saint Peter Avenue
952.442.7800

EXCELSIOR

675 Water Street
952.906.7855

GAYLORD

660 3rd Street
507.237.5523

Specialty clinic services are located at Ridgeview Arlington Campus, Ridgeview Clinics in Chaska at Two Twelve Medical Center, Ridgeview Le Sueur Campus and the Ridgeview Professional Building in Waconia.

HENDERSON

505 Main Street
507.248.3433

HOWARD LAKE

900 Sixth Street
952.442.7805

LE SUEUR

625 4th Street, Suite A
507.593.5920

WESTONKA (SPRING PARK)

4695 Shoreline Drive
952.442.7890

WINSTED

551 Fourth Street N.
952.442.3190

WINTHROP

202 S. County Road 33
507.647.5318



2021 HIGHLIGHTS

- + Ridgeview now offers families an enhanced Level III Neonatal Intensive Care Unit (NICU) in partnership with Children's Minnesota on its Waconia campus to care for babies as young as 30 weeks gestational age.
- + Ridgeview provided more than 50,000 COVID-19 vaccines to community members at large-scale vaccination events, as well as to patients in our primary care clinic locations.
- + Ridgeview's Waconia and Chaska hospital campuses were recertified as Acute Stroke Ready Hospitals (ASRH) by the Minnesota Department of Health (MDH). Among other criteria, this designation requires an Acute Stroke Team be available 24 hours a day, 7 days a week.
- + Ridgeview's new electronic health record system, EPIC, was implemented in August 2021. EPIC improves patient access to health records and allows health care professionals to seamlessly exchange health information.
- + Ridgeview added its first nurse educators to increase clinical capabilities for growing programs that require more specialized care.
- + In partnership with Minneapolis Heart Institute®, outpatient TeleHeart appointments with Minneapolis Heart Institute began in October 2021 at Ridgeview Arlington and Le Sueur Campuses.
- + Teleneurology services were enhanced with the expansion of the teleneurology program to Emergency Departments and Inpatient units at the four hospital campuses.

Pat Neaton,
Ridgeview
patient &
stroke
survivor.



STROKE PATIENT'S LIFE SAVED BY RIDGEVIEW

It began as an ordinary day for Pat Neaton, an attorney in Chanhassen, as he sat in his office preparing for a video conference. But quickly the situation changed. Neaton was having difficulty with his handwriting and pain progressed from his hand to his elbow. When he started slurring his speech, he knew something was wrong.

Due to the close proximity of Two Twelve Medical Center in Chaska, Neaton was receiving care in less than 10 minutes. "In no time, they had me hooked up to monitors and were doing several tests," he said. "I was extremely impressed with the responsiveness of the Ridgeview team. It seemed like I was the only person they were concerned about."

This was by design. Ridgeview has been designated a stroke-ready hospital since 2014. This means if a patient comes to the Emergency Department with concerning symptoms, virtually all resources are focused on that one patient. After a rapid assessment and initial tests, the Ridgeview team consults via telemedicine with a stroke neurologist at Abbott Northwestern Hospital in Minneapolis. This is exactly what happened with Neaton.

Emergency Physician Sarah Dundee, MD, stresses that time really matters when it comes to stroke patients. "Our goal is to limit the amount of brain death, which limits the number of deficits a patient could experience in the future," said Dr. Dundee.

Thanks to his immediate care and treatment at Ridgeview, Neaton is back to his normal routines. He's cut back on the hours he practices law and he uses his extra time enjoying his ten grandkids and cutting and splitting wood on his 15 acres of land, one of his favorite activities. He is thankful for the team at Ridgeview. "I've always been extremely impressed with the staff, their competence, their diligence and knowing that they are there is a big relief to me," he added.

STAY CONNECTED TO RIDGEVIEW

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-  Follow us on Twitter at [RidgeviewMed](https://twitter.com/RidgeviewMed)
-  "Like" us on Instagram
-  linkedin.com/company/ridgeview

PATIENT CARE: 2021 HIGHLIGHTS

Ridgeview's medical staff grew to more than 700 credentialed providers representing 45 general and specialty areas to provide the following services:

+ Ambulance Calls	18,864
+ Births	1,439
+ Emergency Visits	36,520
+ Urgent Care Visits	22,925
+ Home Health Visits	47,566
+ Inpatient Discharges	7,629
+ Outpatient Visits	384,092
+ Ridgeview Clinic (Primary & Specialty) Visits	161,287
+ Surgeries (Cases)	5,813

PHILANTHROPY

Ridgeview Foundation helps provide critical funding needed to support important initiatives to advance health care in the southwest metro and beyond. Since it incorporated in 1978, Ridgeview Foundation has funded more than 55 projects with more than \$50 million in donations from community-minded businesses, grateful patients, and caring individuals and families.

For more information about current fundraising initiatives, call 952.442.6010 or visit RidgeviewFoundation.org.

QUALITY

Ridgeview is accredited by DNV (Det Norske Veritas), ensuring that certain health and safety requirements are met to best serve our patients. DNV's accreditation program is based on innovation and accountability and requires continual quality improvement.



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RidgeviewMedical.org