

# Ridgeview At A Glance

**Ridgeview** is an independent, nonprofit, regional health care system serving the southwest metro region of the Twin Cities and beyond. Its network includes three hospitals—located in Waconia, Arlington and Le Sueur—a multitude of primary and specialty care clinics, emergency services, urgent care and specialty programs, a nursing home, independent living apartments, and Two Twelve Medical Center in Chaska—a freestanding 24/7 emergency and urgent care facility with multispecialty clinics and services.

Ridgeview serves a population of more than 300,000 people, primarily from its service area of Carver, Sibley, southern Wright, western Hennepin, eastern McLeod, Le Sueur and Scott counties. Ridgeview is one of the largest employers in Carver County, with more than 2,200 employees and nearly 400 volunteers supporting the organization.

Recognized for clinical excellence, Ridgeview also has a well-earned reputation for delivering a highly personalized experience to each individual patient in a culture rooted in kindness, compassion and intuition. Patient feedback tells us that we have something special to offer. #YouMatterHere.

## RIDGEVIEW CLINICS

Ridgeview's growing network includes multiple primary and specialty care clinics, including family and internal medicine, audiology, bariatrics, dermatology, endocrinology, gastroenterology, neurology, obstetrics and gynecology, otolaryngology, palliative care, podiatry, pulmonology, rheumatology, spine and pain service, wound and hyperbaric healing care and more.

**Ridgeview Arlington Clinic**  
601 W. Chandler Street  
507-964-2271

**Ridgeview Belle Plaine Clinic**  
165 Commerce Drive W.  
952-777-5661

**Ridgeview Chanhassen Clinic**  
7907 Powers Boulevard  
952-934-0570

**Ridgeview Chaska Clinic**  
Two Twelve Medical Center  
111 Hundertmark Road, Suite 115N  
952-856-4001

**Ridgeview Delano Clinic**  
916 Saint Peter Avenue  
952-442-7800

**Ridgeview Excelsior Clinic**  
675 Water Street  
952-906-7855

**Ridgeview Gaylord Clinic**  
660 3rd Street  
507-237-5523

**Ridgeview Henderson Clinic**  
505 Main Street  
507-248-3433

**Ridgeview Howard Lake Clinic**  
900 Sixth Street  
952-442-7805

**Ridgeview Le Sueur Clinic**  
625 4th Street, Suite A  
507-593-5920

**Ridgeview Westonka (Spring Park) Clinic**  
4695 Shoreline Drive  
952-442-7890

**Ridgeview Winsted Clinic**  
551 Fourth Street N.  
952-442-3190

**Ridgeview Winthrop Clinic**  
202 S. County Road 33  
507-647-5318

Specialty clinics are located in Ridgeview Chaska Clinic at Two Twelve Medical Center and Ridgeview Professional Building in Waconia.



## 2019 HIGHLIGHTS

- Ridgeview Clinics received Health Care Home certification from the Minnesota Department of Health, acknowledging its focus on linking primary care with wellness, prevention, self-management, education and management of conditions and community services.
- Ridgeview and PrairieCare Medical Group—one of the region's largest providers of psychiatric care—entered into a partnership to offer new integrated behavioral health services on the Waconia campus.
- Ridgeview opened the first completed area of the new Norman and Ann Hoffman Emergency Center on the Waconia campus. The space includes 12 treatment rooms, two trauma rooms and four rooms specifically designed for behavioral health patients.
- The Cardiac/Pulmonary Rehab Department on the Waconia campus moved to the lower level of the new Emergency Center addition, expanding the area for care and providing convenient drop-off for patients to directly access the department.
- Ridgeview's Pediatric Rehab clinic in Waconia remodeled and expanded—adding a sensory room, two new climbing walls, an expanded gym and treatment rooms, and new technology and play areas.
- Following the expansion and renovation of Ridgeview Sibley Medical Center on the Arlington campus, the facility now has four new private emergency rooms, a private ambulance entrance, new urgent care rooms, new nurses' stations and enhanced patient waiting rooms.
- Ridgeview began a project to implement EPIC—a system-wide electronic health record.

## ABIE'S STORY: 'RIDGEVIEW SAVED MY LIFE'

During a newborn photo session in her Delano home, Abie Rosckes noticed she was bleeding, but figured it was normal postpartum bleeding at first, she explained. Within seconds, the bleeding intensified and Abie passed out in her bedroom. Her husband, Charlie, called 9-1-1.

"I knew she needed help right away," he said. A Ridgeview ambulance was nearby and responded within minutes—transporting Abie to the Norman and Ann Hoffmann Emergency Center on the Waconia Campus.



The Emergency Department team stepped into action as soon as she arrived. "It was clear Abie's condition was very serious," said on-call obstetrician Dr. Dennis Mohling, Western OB/GYN, A Division of Ridgeview Clinics. "She was pale with a high heart rate and low blood pressure." Using bedside ultrasound, Dr. Mohling quickly discovered Abie's uterus still contained pieces of placenta from the recent birth of her daughter, Dorothy.

After performing a relatively easy procedure to remove the remaining placenta, Abie's bleeding still did not stop. In a time of anxiety and fear, the staff at Ridgeview was reassuring and comforting for Abie's family. "Everyone was so calm and doing everything they could to help Abie," Charlie recalled.

Dr. Mohling and the team went into the operating room and quickly identified the cause of Abie's bleeding—a damaged blood vessel located in a precarious position in her uterus. Although they were able to stop the bleeding with a clamp, the blood vessel would not hold a permanent stitch.

There were two options to save Abie: perform a hysterectomy or transport her to a hospital in Minneapolis, for access to specialized technology to destroy the blood vessel. Ultimately, an air transfer wasn't possible because of a severe blizzard outside, and transportation by ambulance involved a strong possibility that the clamp wouldn't hold and couldn't be reset in transit. Abie's family quickly came to a consensus: Baby Dorothy needed her mom and Charlie needed his wife. They asked Dr. Mohling to perform a hysterectomy.

When the procedure was over, Abie was in a serious, but stable condition. The next morning, Dr. Mohling visited Abie. "Abie could barely talk," Dr. Mohling said. "But she thanked me for saving her life."

Abie feels extremely grateful for the entire Ridgeview team and for the care she received. "I owe my life to everyone at Ridgeview," she said. "I get to be a mom to Dorothy because Ridgeview saved my life."

## PATIENT CARE: 2019 HIGHLIGHTS

Ridgeview's medical staff grew to more than 700 credentialed providers representing 45 general and specialty areas to provide the following services:

Ambulance Calls	15,225
Births	1,348
Emergency Visits	34,755
Urgent Care Visits	28,288
Home Health Visits	46,167
Inpatient Discharges	7,745
Outpatient Visits	381,387
Ridgeview Clinic (Primary & Specialty) Visits	167,856
Surgeries (cases)	6,587

## PHILANTHROPY

Ridgeview Foundation helps provide critical funding needed to support important initiatives to advance health care in the southwest metro and beyond. Since it incorporated in 1978, Ridgeview Foundation has funded more than 50 projects with more than \$40 million in donations from community-minded businesses, grateful patients, and caring individuals and families.

For more information about current fundraising initiatives, call 952-442-6010, or visit [www.ridgeviewfoundation.org](http://www.ridgeviewfoundation.org).

## QUALITY

Ridgeview continues to be recognized for clinical and organizational excellence:

- ✓ Accredited by DNV GL Healthcare, ensuring that specific health and safety requirements are met. The program is committed to supporting the development and continual improvement of health care quality and patient safety.
- ✓ The first health care system in Minnesota to achieve ISO 9001. ISO 9001 is designed to help organizations improve customer satisfaction, standardize processes, improve and sustain performance.

## STAY CONNECTED TO RIDGEVIEW



"Like" Ridgeview at [www.facebook.com/ridgeviewmedical](http://www.facebook.com/ridgeviewmedical)



Follow us on Twitter at [RidgeviewMed](https://twitter.com/RidgeviewMed)



"Like" us on [Instagram](https://www.instagram.com/ridgeviewmedical)



[www.linkedin.com/company/ridgeview-medical-center](http://www.linkedin.com/company/ridgeview-medical-center)



500 S. Maple Street • Waconia, MN 55387  
952-442-2191 • 800-967-4620 • [www.ridgeviewmedical.org](http://www.ridgeviewmedical.org)